

2023/24 SEASON

Accessible Seating Request

Please return with your subscription order form or enter into NOTES field during online checkout.

Do you require accessible seats?

We strive to provide accessibility for all of our performances and accommodate your needs. Please let us know your seating needs below. Accessible seats are limited but available at all price levels.

During the subscription-only period (June 20-August 14), accessibility requests will be seated first by donor-level priority and then by date/time of order receipt. During single-ticket on sale (August 15 and afterward), accessibility requests will be seated by date/time of order receipt, i.e., "first come, first served."

All accessibility requests will be honored with priority over any seating requests you make in your desired section regarding keyboard or non-keyboard side seats. If seats in your requested section are not available at the time of your seating, you will be offered accessible seats in a comparable location and of comparable value. We will not seat patrons with accessible needs in alternate sections without first contacting them for their approval of a change of section or price level.

Please check all boxes below that pertain to your needs:

Wheelchair or Electric Scooter

There will be a space for you to remain in your wheelchair or scooter with the theater seat removed and seats next to you for your companions.

Transfer Seat

These seats have removable arm rests so patrons can transfer from a wheelchair or scooter. Please note that these seats are not available at all venues.

Limited Stairs / No Stairs

We will do our best to eliminate the need for you to use stairs to get to your seats. Please note this is not possible at all venues, as there are a limited number of No Stairs seats available. In some venues, these seats are located in the Rear Orchestra. Our staff will contact you during seating if this conflicts with your selected sections.

Aisle Seat (for ADA needs only)

- I need an aisle on MY LEFT
 I need an aisle on MY RIGHT

We will do our best to accommodate all aisle seating requests. Please note that this is the patron's left and right and NOT house left and right. Keyboard-side seats are not guaranteed, and your accessibility request will take priority over any requests for keyboard side in your section. In order to accommodate your request, our team may call you at the time of seating to offer you an aisle in a different section than the one you have selected on your form, based on availability.

Other Mobility Request

Please tell us more about the seat you need:

Continued on next page

Patrons who are Blind or have Low Vision

Large Print, Screen Reader Compatible, and Braille programs can be provided **with advance notice** and may be claimed at the Washington Performing Arts Concierge Table or from an usher. Please indicate below or email PatronServices@WashingtonPerformingArts.org if you require alternative program formats.

- Please seat me as close to the stage as possible. *(Please select Front Orchestra when available as a seating section.)*
- Please seat me with few or no stairs, if possible.
- I require an aisle seat.
- I require accommodation for a service animal.
- I require a Large Print Program.
- I require a Screen Reader Compatible Program.
- I require a Braille program.
- OTHER REQUEST _____

Patrons who are Deaf or have Hearing Loss

Please note that assistive listening devices (ALD) are available through the venues, and each venue has its own policy for devices. Each venue is also responsible for providing open captioning or sign interpretation if requested. Please contact the venue directly for these needs.

- Please seat me as close to the stage as possible.
- Please seat me so that MY RIGHT EAR is closest to the stage.
- Please seat me so that MY LEFT EAR is closest to the stage.
- OTHER REQUEST _____

Other Accessibility Needs

Please let us know here if you have additional seating needs that were not addressed above, and a representative will be happy to get in touch.

- I require accommodation for a service animal.
- OTHER REQUEST



Washington Performing Arts Patron Services

(202) 785-9727 • PatronServices@WashingtonPerformingArts.org